Client Contract & Policies for Wishes Party Entertainment

 We are honored that you chose Wishes Party Entertainment for your next event. To ensure that your event is a success, please look over the information below, sign, date, and email the document to wishespartyentertainment@gmail.com stating that you understand all the terms.

Thank you! We look forward to celebrating with you. Have a magical day!

1) **Contract:** By processing your deposit, Client agrees to the following terms & conditions.

2) **Deposit:** A non-refundable $100.00 deposit must be paid in order to secure Client’s event date. We accept Visa, MasterCard, American Express, and Discover. We process all deposits through paypal.

3) **Balance:** Client agrees to pay balance in cash or check payable to Wishes Party Entertainment at the end of the event. Our performers do not accept any other form of payment.

4) **Gratuity:** The package price does not include gratuity for the Performer. We recommend the standard 15-20%.

5) **Additional Children:** Each party has a recommended maximum of 25 children in attendance. This allows for quality interaction and a stress-free performance from our characters. Client agrees that this allows Wishes Party Entertainment and the performer to plan a party itinerary that will keep all children engaged and entertained for the entire booked time.

6) **Additional Time:** Client understands that a timely departure is necessary in order for the performer to safely commute to her or his next event. If a Client wishes a performer to stay longer than the booked time, the Client must discreetly pull performer away from the children and other guests and discuss the matter at least 15 minutes before the end of the event. Staying additional time is at the discretion of the performer. The performer will be paid $20 in cash for each additional 15 minutes she or he stays. If a performer for sees that a party could run longer than expected, she or he may pull the parent aside and discretely ask if the parent would like the performer to stay longer.

7) **Smoking:** The costumes and property of Wishes Party Entertainment are very valuable and will not be subject to smoke of any kind which can damage the costume.

8) **Cancellations & Rescheduling:** In the case of severe weather or unforeseen circumstance or illness, Wishes Party Entertainment reserves the right to reschedule your party. If a Client chooses to cancel a party due to weather or unforeseen circumstances or illness, the Client may reschedule the event for a date up to a month from the original event date based on availability. An event can only be rescheduled once. Deposits are non-refundable.

9) **Activities:** All activity options are listed on website and available upon request with no additional cost. Unless requested for alternative acidity options, the Performer(s) will perform the Package activities listed on the website.

10**) Changes to Party Start Time:** Any changes to party start time are at the discretion of the booking team and are based on availability. Any changes must be made no later than a week before the party date.

11) **Changes to Party Length:** Any changes to party length must be made no later than 1 week before the party and are at the discretion of the booking team.

12) **Location:** Proper accommodations will be provided to the Performer. If rain occurs and the event has been scheduled outdoors, it is the responsibility of the Client to arrange for an indoor event or the entertainment will be cancelled without refund of deposit. A chair for each Performer is required to be provided by Client. For extreme heat and cold, we recommend holding your party indoors. Activities may be affected depending on the conditions.

13) **Allergies:** Client must inform Princess & Me Parties of any allergies to food or products such as nail polish, latex, acrylics, temporary tattoos, or face paints prior to event or party. Client understands that Wishes Party Entertainment is not responsible for any injuries or allergic reactions that occur at your event.

14) **Photo Release:** Any photos taken are hereby signed as release to be used by Wishes Party Entertainment for website, social media, and promotional use.

15) **Pets:** All pets must be contained away from the party area.

16) **Adults at Event:** We ask that the parent(s) or guardian(s) or the birthday child please stay for the duration of the party to attend to the possible needs of the children. Adults are encouraged to stay and engage in the performance!

17) **Performer Preference:** A Client’s performer request is based on availability of performer and is not guaranteed.

18) **Activities:** Wishes Party Entertainment purposefully over schedules your event so that the Performer never runs out of activities to play with the children. The Client is asked to prioritize activity requests and understands that the Performer will do as many activities as time allows.

19) **Liability:** The Client agrees to hold and keep harmless Wishes Party Entertainment and it’s Performers from any and all property damages and/or bodily injury damage caused by the Client’s guests. Client agrees to not hold Wishes Party Entertainment responsible for inclement weather or other Acts of God that may cause cancellation of the event.

20) **Safety:** Our performers are trained to keep the safety of your guests in mind at all times. If ever there is a situation where the performer(s) feels unsafe, they will address with issue with the parent/guardian. If the issue is not resolved, the performer will leave. The deposit is non-refundable.

21) **Your event:** Party itinerary details will be sent in a separate Confirmation Sheet.

Signature:

Date:

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Date:

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